

TOWN OF STRATFORD

**WATER AND SEWER CUSTOMER SERVICE REGULATIONS BYLAW
AMENDMENT**

BYLAW NUMBER 21-B

A Bylaw to amend the Water and Sewer Customer Service Regulations Bylaw (Bylaw # 21) to allow customers a grace period before charges are levied when service is available and to amend the late charge penalty to be consistent with the Real Property Tax Act.

BE IT ENACTED by the Council of the Town of Stratford as follows:

1. Amendment to Section 32

In the Stratford Water and Sewer Customer Service Regulations Bylaw, Bylaw # 21, delete Section 32 and replace it with a new Section 32 as follows:

32. Billing Where Service is Available

- a. Where water and/or sanitary sewer service is available and the premises is capable of being served, the utility shall bill the owner of the premises for service
 - i. when the premises is connected to the service; or
 - ii. three months after notification to the customer that service is available when such notification is given on or before October 31; or
 - iii. six months after notification to the customer that service is available when such notification is given after October 31.whichever is the earliest.
- b. Where water and/or sanitary sewer service is available and the premises is capable of being served, the utility may order the owners of the premises to connect to the water and or sanitary sewer mains in accordance with the Mandatory Water and Sewer Connection Bylaw and to abandon onsite servicing.
- c. On- site servicing shall be abandoned by the customer in accordance with Provincial Standards and Requirements

2. Amendment to Section 47

In the Stratford Water and Sewer Customer Service Regulations Bylaw, Bylaw # 21, delete Section 47 and replace it with a new Section 47 as follows:

47. Late Payment Charge

If any bill, including arrears, is not paid within thirty days after the date rendered, as indicated by the postmark, or within thirty days of the date shown on the bill, whichever is later, it shall be subject to a late payment charge equal to one and one half (1-½) percent per month of the amount of such bill that is in arrears.

3. Effective Date

The effective date of this bylaw is August 1, 2003.

This bylaw was read and approved a 1st time by Council at a meeting held on October 8, 2003

This bylaw was read and approved a 2nd time by Council at a meeting held on November 12, 2003

This bylaw was adopted by Council at a meeting held on November 12, 2003

This bylaw is hereby declared to be passed and proclaimed as a bylaw of the Town of Stratford on this _____ day of _____, 2003.

Michael A. Farmer
Mayor

Robert G. Hughes
Chief Administrative Officer